



COI 2023-2024 ANNUAL REPORT

A NOTE FROM THE EXECUTIVE DIRECTOR



During this past fiscal year, we have transitioned from a Housing/Shelter focus to a Transformative Program and Case Management driven model. Our purpose is to maximize the life-changing impact for clients as they experience it. We focus on implementing our Vision to create transformative and supportive pathways to life as we help people help themselves. Our Relationship Principles, Community Standards, Principles for Purposeful Living, and our Values generate the basis for our activities with clients. We employ teamwork to assist individuals to engage in the process of our program, impacting how our clients do life, and that create opportunities for them in their lives.

We have examined our internal policies and procedures to learn how they affect residential intake and exits of clients in our program. We are refining these rules to reduce our program exits to the maximum extent possible, to clarify intake information for increased informed consent as participants enter, and for greater clarity as they progress through the program. We are implementing a new program for Case Management and Shelter Operations that will assist in data capture and analysis. It will facilitate accurate record-keeping, improved referrals for services and assist in tracking client progress through their program and life goals.

We have created a Multi-Disciplinary Team (MDT) to lead the Transformative Program. The Team is comprised of Directors, Case Managers, and Supervisory Staff. The goal is to empower the staff for day-to-day programmatic decisions and streamline client experiences. They provide a forum for evaluating higher acuity situations and formulating remedial action plans when indicated.

Because the group is broad-based, they are able to develop client-centered approaches that facilitate progress. When an individual must be released from the program, our staff are prepared to assist with referral and placements as much as possible.

I'm optimistic that these changes will continue to help us better serve our community and the growing challenges that homelessness and hunger present our community of Corvallis and beyond, and I'm grateful for your support!

A handwritten signature in black ink, appearing to be 'RM', enclosed in a hand-drawn oval.

COI
COMMUNITY OUTREACH, INC.

MARI'S PLACE REMODEL, REOPENING AND DEDICATION



In September 2023, COI invited friends, neighbors, and students and their families to celebrate the grand reopening and dedication of our onsite state-certified childcare program, Mari's Place.

Mari's Place was started by and named for its first director, Marilyn Starker, in 2003 with the intent of creating a safe and nurturing environment for young children that is also affordable and accessible for families experiencing or at risk of experiencing homelessness. As current Mari's Place Director Bonnie Stutzman said at the dedication ceremony, Mari's Place is meant to be "...a place that would just take the scaries away, that would allow [students] to just be children and explore and learn in their own ways."

Following Marilyn's passing in the spring of 2023, COI hosted the ceremony and installed a plaque right by the front door so that all who come to Mari's Place may be reminded of Marilyn's hard work, devotion, and vision. The dedication also coincided with some remodeling as well as the implementation of a new educational curriculum.

With the completion of the remodeling project, grand reopening and introduction of a new curriculum, and dedication to the late Marilyn Starker, Mari's Place can look forward to serving more children and families while taking inspiration from and honoring the program's history.

(L-R) Marilyn's daughter, Anna May, and husband, Bond Starker, with Mari's Place Director, Bonnie Stutzman and COI Executive Director, Greg Moore

COI OPENS THE YOUTH COHORT HOUSE ON 28TH STREET!



Thanks to support from our partners at the Intercommunity Health Network CCO's Delivery Systems Transformation Committee, COI has opened a new pilot program: the Youth Cohort House!

The Youth Cohort House (YCH) is a natural extension of the services COI provides for young adults aged 18-24 who are experiencing homelessness. After staying in the onsite Young Adult (YA) Dorm and completing goals such as obtaining employment, clients can graduate from the YA dorm and move into the YCH.

After exiting COI's shelter dorms, clients can feel isolated and overwhelmed. The YCH is intended to create a gentler interim step between the supportive environment of the YA dorm and the potential challenges of independent living. At the YCH, young adult clients will have a space where they can practice the positive habits they learned in the YA dorm and continue to work with COI case managers with more freedom and space and the chance to practice their independent living skills such as paying rent and contributing to household chores. Offering a more comprehensive continuum of services will reduce the chance of relapse into homelessness, incarceration, and substance use disorder for clients and better set them up for long-term success.

We are so grateful for the support from our partners at IHN-CCO and are thrilled to continue developing this new program!

OUR REIMAN AND 4TH ST. LOCATIONS GET FACELIFTS



A new facelift and paint job at Community Outreach Inc. has brightened our facilities with a nod to our past.

Cheerful yellow, white and gray colors, recalling our historic roots as Sunflower House, now adorn our main 20,000-square-foot transitional shelter and the adjacent Mari's Place Child Care Center on Reiman Avenue and our Veterans Center at 626 NW Fourth St.

They were all sorely in need of a fresh paint job as well as some repairs. Prior to painting, the shelter's ground floor, which had weathered badly, got wrapped with durable cement-board siding that will help protect the building for many years to come.

Sherwin-Williams Corvallis donated the paint for the Reiman facilities, and we received helpful advice on selecting paint colors from Equilibrium Painting. At our Veterans Center, Miller Paint donated the paint.

In COI's back yard, we added a gazebo, courtesy of a grant from OSU Folk Thrift Shop, for our clients to enjoy. We received donated pavers from Western Interlock of Rickreall. Acacia Fraternity sent a large crew of their young men to help lay the pavers as well as board members Joel Goodwin and his wife, Emmy, who came to help. Henderer Design Build donated the labor to excavate the path, and Revolution Garage Door helped haul away the dirt. Board president Roy Emery rototilled a large area after it was cleared of blackberry vines.

Many clients have already commented on our brighter look. If you haven't been by recently, stop in and say hello to check it out.

A fresher, brighter look for our Childcare Center and Veteran's Center

A YEAR OF EVENTS



In the winter, COI's dedicated staff held celebrations for Thanksgiving and the holiday season. The holiday celebration, which included a turkey dinner prepared by staff and brought both clients and employees together, was the first of its kind in COI's history.

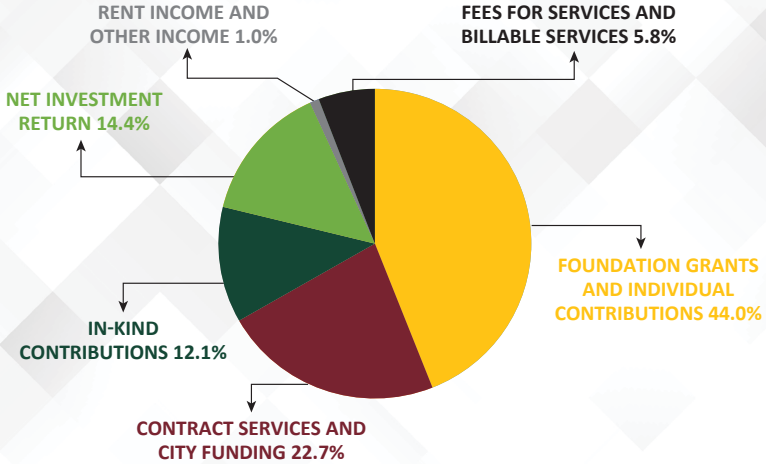
Spring marked the beginning of COI's new annual spring community awareness events! COI brought neighbors, community partners, and donors together to raise awareness of the resources that we provide and the challenges that our clients may face on their journey from homelessness to stability. Each event featured food truck dinners, a magic show and candid interviews with our Executive Director Greg Moore, COI Case Manager Stephanie Wells and former COI client Jorge Luquin about their experiences and the importance of COI's services.

And finally, in June, COI held a barbecue for residents, employees, and community partners to come together and welcome summer!

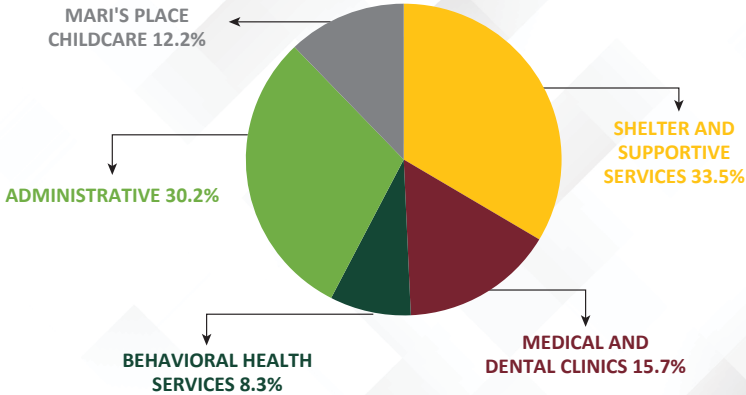
Staff and residents come together to celebrate the seasons.

INCOME, EXPENSES

INCOME



EXPENSES



INCOME

Foundation Grants and Individual Contributions	\$1,065,162.83	44.0%
Contract Services and City funding	\$549,853.61	22.7%
In-Kind Contributions	\$293,048.59	12.1%
Net Investment Return	\$348,160.83	14.4%
Rent Income and Other income	\$23,203.73	1.0%
Fees for Services & Billable services	\$141,325.39	5.8%
TOTAL	\$2,420,754.98	100%

EXPENSES

Shelter & supportive services	\$882,306.00	33.5%
Medical and dental clinics	\$413,770.15	15.7%
Behavioral health services	\$219,145.00	8.3%
Administrative	\$794,342.97	30.2%
Mari's Place Childcare	\$320,306.00	12.2%
TOTAL	\$2,629,870.12	100%
Net Gain	\$(209,115.14)	

This information was taken from the audited financials of FY 23

AGENCY STATISTICS 2024

JULY 1, 2023-JUNE 30, 2024

▶ HOUSING SERVICES

Transformational Housing provided for:

- ✦ 39 men (ages 25 and up)
- ✦ 21 women (ages 25 and up)
- ✦ 26 families with 28 adults and 43 children
- ✦ 27 young adults (ages 18-24)

▶ BEHAVIORAL HEALTH SERVICES

- ✦ 12 individuals received a total 197 hours of mental health counseling
- ✦ 11 individuals participated in 56 hours of individual and group counseling for drug and alcohol treatment

▶ FOOD SERVICES

- ✦ Food boxes distributed to feed 2,208 households consisting of 7,325 community members
- ✦ Provided food and facilities that allowed shelter residents to consume more than 55,000 meals

▶ NATURE-BASED CHILDCARE

- ✦ Childcare provided for 23 children
- ✦ 272 hours of volunteer support

▶ CASE MANAGEMENT

- ✦ 3900 hours of case management for men, women, young adults, and families in shelter or from our community
- ✦ 40 veterans provided with 1,300 hours of case management and advocacy

▶ MEDICAL AND DENTAL CLINICS

- ✦ 1,772 visits to our medical clinics located in Corvallis and Lebanon
- ✦ 102 diabetes education clinics, 11 physical therapy clinics, and 11 gynecology clinics
- ✦ 207 visits to the dental clinics
- ✦ 89 patient visits at farm clinics

HELPING PEOPLE HELP THEMSELVES SINCE 1971



Thank you for all your support throughout the past year. We couldn't have continued to serve our community without you!

We'd like to acknowledge the following foundations for their support:

- United Way of Linn, Benton, & Lincoln Counties
- Siletz Tribal Charitable Contribution Fund
- Oregon Department of Human Services
- Intercommunity Health Network CCO
- Department of Veterans' Affairs
- Ralph Hull Foundation
- Juan Young Trust
- Autzen Foundation
- City of Corvallis
- Consumers Power, Inc.
- Corvallis Kiwanis Foundation
- Pacific Power Foundation
- OSU Folk Club Thrift Shop
- Benton Community Foundation
- First Alternative Co-Op
- Oregon Health Authority
- Cascadia Foundation
- Samaritan Health Services
- Oregon Community Foundation
- PacificSource Foundation
- Disabled American Veterans Charitable Service Trust

In addition to their monthly no-cost Physical Therapy clinics with our Health Services Program, the wonderful team at Healing Motion Physical Therapy also volunteers annually for yard work.

Thank you, Healing Motion Physical Therapy team!



Please consider becoming a donor to support COI's work for our community's most vulnerable members.

<https://communityoutreachinc.networkforgood.com>